

# **AWAY FAN'S GUIDE**

**#OurJourneyContinues #AmberArmy** 



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### **Tickets**



The away accommodation within Rodney Parade offers both covered and uncovered seating within the Bisley Stand and the 'PureVans.com' stand.

Visiting Supporters should only buy tickets from their own club in advance of a match day. In instances where the visiting club does not sell the full allocation of tickets. Newport County AFC may sell tickets in advance and on match day to visiting supporters. These tickets are available in advance from the away club and on the day at Gate 6. (Please Note, Match Day sales will be Cash Only).

Depending on demand, the away allocation will be split between the Away section of the Bisley Stand and the 'PureVans.Com' Away Stand.

#### **Bisley Stand**

The initial allocation of seats for visiting supporters is in the Bisley Stand and though covered, it is worth noting that in bad weather the first 5 rows are likely to be exposed to the elements, so you'll need to dress appropriately if you are sat in these seats. Row A is pitch side and N is at the back of the stand with the stand running parallel to the pitch.

#### PureVans.Com Away Stand

The 'PureVans.Com' Away Stand is an uncovered stand. Therefore, you are exposed to the weather and as such we advise supporters to wear appropriate clothing if bad weather is forecast. Please note that the 'PureVans.Com' Away Stand will only be opened if we believe the travelling support cannot be accommodated in the seated allocation.

#### **Ticket Prices**

AREA	ADULT	SENIOR	YOUNG ADULT/ Student	UNDER 16s	UNDER 12s	UNDER 6s*
BISLEY STAND (Covered Seats)	£22	£18	£16	£10	£8	
Purevans.com Away Stand (Uncovered seats)	£20	£18	£14	£10	£8	FOC

Please Note that these are League only prices for the 2019/20 Season.

#### Concessions

**Disabled** - available to supporters in receipt of medium to higher rate Disability allowance. We also offer an accompanying personal assistant ticket FOC if required.

Senior - Available to supporters aged 60 and over.

**Young Person** - Available to supporters aged 16 -21.

**Student** - Must have a valid NUS Card and/or proof of education to qualify.

**Under 6\*** - Must be accompanied by a full paying adult or senior.

### **About Rodney Parade**



Our home at Rodney Parade remains a world-famous ground steeped in history. With the atmosphere that the stadium is capable of creating, it remains a daunting venue for opposition teams, with the passionate support that the ground helps promote.

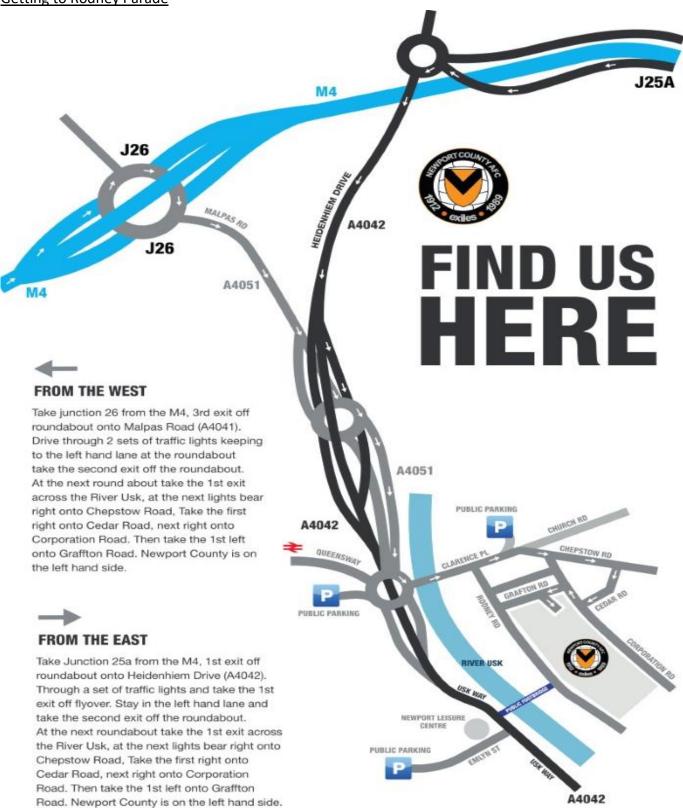
With a large number of improvement projects being continually delivered at Rodney Parade, the intent is to continually improve the matchday experience for our Supporters and Hospitality guests, and continue to modernize our historic ground's facilities, without losing its unique character.

Rodney Parade has played host to memorable Newport County AFC moments, including the club's playoff semifinal against Grimsby (which led to promotion to the Football League), the 2016/17 Great Escape Season as well as variety of FA Cup fixtures against Leeds United, Tottenham Hotspur, Middlesbrough and Manchester City.

Countys highest attendance at Rodney Parade was 9,836 for the clubs FA Cup Fourth Round fixture against Tottenham Hotspur – An accomplishment achieved thanks to construction of two temporary stands, one in the home North end and one in the away South end. While the highest league attendance for County at Rodney Parade stands at 7,326 against Notts County – the final game of the 2016/17 Season. The highest ever attendance at Rodney Parade was 31,000. This attendance was achieved on the 10<sup>th</sup> of January 1952 when Newport RFC faced South Africa, resulting in a 12-6 victory for South Africa.

In conjunction with the staff at Rodney Parade, we pride ourselves on our high-quality service and endeavor to provide a safe and inclusive environment for all to enjoy sport in the heart of Newport.

#### **Getting to Rodney Parade**



#### Inside 'The Away End.'



The Away Gate (Gate 6) opens approximately 1 hour and 45 minutes before Kick Off.

'The Away End' has seen continual investment in order to improve the match day experience for away supporters. Bars are located in all stands of the ground for hot and cold refreshments throughout the buildup and during the game. The main Away Bar is Rodney's Bar - the full bar has a number of large screens broadcasting live sport

Once inside the ground you can't leave and re-enter – so please ensure you have everything you need to enjoy the game before entering the ground. Please be aware the EFL has a strict No Alcohol in the stands policy so you will need to finish your drink before heading to your seat.

#### Smoking

Rodney Parade is a smoke-free stadium and smoking or the use of electronic cigarettes is not permitted within the stands. Supporters may smoke and use electronic cigarettes within the designated smoking area – your nearest steward will be able to point you to the nearest smoking area. Supporters are not able to exit and re-enter the stadium for any reasons.

#### **Supporter Conduct**

The use of threatening behavior, foul or abusive language, including racial, homophobic or discriminatory abuse, is strictly forbidden and will result in arrest and/or ejection from the Ground.

#### Stadium Safety



The safety of all that pass-through Rodney Parade is the main objective of both the Stadium and Football Club. As a result, there are a number of policies and procedures implemented for spectator safety. We kindly request that all supporters fully cooperate with all safety measures.

We adopt a searching policy at Rodney Parade, and it should go without saying that prohibited items will not be permitted into the ground.

The following articles must not be brought within the ground: knives, fireworks, smoke canisters, airhorns, flares, weapons, dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles and any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items will be refused entry.

For any concerns you may have on a Match Day, please contact your nearest Steward. Match Day Stewards are the first point of call to highlight any concerns or incidents. Stewards can be found at the entrance to stairways, access gates as well as throughout communal areas. These Stewards are responsible for ensuring the safety, security and wellbeing of spectators attending matches at the ground and report directly to the Safety Officer. Both the Stewards and Safety Officer will work to satisfy any concerns and log any incidents.

For any queries regarding Match Day Safety, please contact WRU Gwent Stadium (Rodney Parade Stadium. The stadiums contact details can be found <u>Here</u>.

### **Disabled Supporters**



As a Club, Newport County AFC are proactively striving to incise and include all members of the community in a matchday and work alongside the Newport County Disabled Supporters Association to ensure all supporters can make the most of a match day.

#### **Disabled Tickets**

There are 4 wheelchair bays available for visiting supporters. Suitable seating for ambulant disabled supporters is also available in both the Bisley and 'PureVans.Com' Away stands.

If you require a Carer Ticket, please bring the relevant documentation stating the need for a Carer. These tickets are free of charge.

#### **Disabled Parking**

A limited amount of disabled parking is available at Rodney Parade. Blue Badge holders should contact our Disabled Supporters Association, prior to the day of the match, for availability.

#### Match Day Services

The Disabled Supporters Association are on hand on a match day to assist supporters with parking and access as well as offering waterproofs, blankets and ear defenders.

For more information on the Disabled Supporters Associations can be found Here.

### **Away Supporters Travel**

#### **Supporters Buses**

The grounds Post Code is NP19 OAX which takes you to Rodney road. The use of the Post Code *NP19 OBH* will direct coaches to a location directly outside Gate 6 of the ground, which is the away entrance, on Corporation road, where supporters can be dropped off and picked up after the match.

#### **Supporters Buses Parking**

For the 2019/20 Season, Newport Transport have begun to offer parking for Coaches and Minibuses, charging £40 and £20 respectively. They are situated at 160 Corporation Road, Newport, NP19 OWF - adjacent to Rodney Parade and therefore an ideal location for visiting supporters.

Newport Transport can be contact at sales@newporttransport.co.uk or 01633 670563

#### Car Parking

For supporters traveling by private Car, the use of Junction 25A from the M4 Motorway will take them to the City Centre Car Parks at Friars Walk and Kingsway Centre (which are signposted). From here it is a short walk across the Millennium River Bridge to Gate 6 at the ground. This again will avoid the building-works.

#### **Stadium Parking**

There is a limited amount of on street parking around the stadium. However, we ask all supporters to respect our neighbors on nearby housing estates and refrain from parking on residential streets.

### **Remembering your Visit**

#### Club Shop

With a range of Newport County AFC memorabilia in stock, our club shop team are on hand before and after home matches. The Club Shop is based in the nearby Kingsway Shopping Centre. Along with offering our new kit in all sizes, we have plenty of club collectables on display, with everything from DVDs, scarves, badges, mugs and even birthday cards. The club shop is open from 10am until kick off on matchdays.

#### Matchday Programme

Filled with the latest club news, in-depth interviews and news articles, the official Match Day Programme is a valuable souvenir of your trip to Newport County AFC. Copies are £3 and available to buy from the club shop, the official programme shop, and sellers based around the stadium on the day of the game.

#### Away Club Mascot



Our Home Mascot Packages start from £120 and includes; a Tour of Rodney Parade, a chance to meet the players and lead the team out, a Match Programme and premium seats for Two Adults and the Mascot - we are happy to negotiate a fee for an Official Away Mascot who owns their own kit.

#### **Celebrations & Announcements**

We love to share the moments that are special to you – If you have a Birthday, Anniversary or any other announcement you would like announced over the PA, let us know by emailing our Media Officer, Ben Catton. Media@Newport-County.co.uk

Please note that messages must be submitted 24 hours before Kick Off.

#### **Match Day Hospitality**

Enjoy a match day with our commercial team – as a club we continue to strive to be the best we can be in every area and our Commercial avenues are no different. We cover all areas of Commercial activities at Newport County AFC such as Match Day Hospitality.

We combine some of the best facilities in South Wales with warm friendly staff with the aim to make your Match experience an enjoyable one.

Please find more information about all our Commercial Opportunities and Hospitality Packages here.

Alternatively, Contact our commercial department directly at <a href="mailto:commercial@newport-county.co.uk">commercial@newport-county.co.uk</a>

#### **Key Contacts**

Supporter Liaison Officer – Fanfeedback@newport-county.co.uk
Match Day DSA – 07757768252
Rodney Parade Stadium – 01633 670690

Supporters are encouraged to send any Feedback surrounding a Match Day to the Clubs Supporter Liaison Officer.